

This is the necessary documentation for different types of claims:

Motor collision claim

SAP (case) number
Driver's licence
Public Driving Permit (PDP)
Description of accident

Motor collision third party involved

SAP (case) number
Driver's licence
Public Driving Permit (PDP)
Third party details / description of accident

Stolen motor vehicle

SAP (case) number
Vehicle chassis number (VIN)
Vehicle engine number
Tracking report (if applicable)

General All Risks (lost/damaged)

Invoice (if item has been repaired/replaced)
Quotation to repair / replace
Damage report

General All Risks (stolen)

Invoice (if item has been repaired/replaced)
Quotation to replace
SAP (case) number

Geyser with or without resultant damage

Invoice (if item has been repaired/replaced)
Quote to repair / replace
Damage report

Mobile device

Invoice (if item has been repaired/replaced)
Quote to repair / replace
Damage report

Jewellery (Stolen)

Quotation to replace
SAP (case) number